

It's Not Always Lights and Sirens

An Innovative Approach in Community Risk Reduction



Session Objectives

- Explore Emerging Trends in Reducing 911 Utilization
- Identify Resources Needed
- Describe the Harm Reduction Strategies Used in Greenfield



History of 911 and Emerging Trends

- 911
- Mobile Integrated Health (MIH)
 - Milwaukee (MORI)
 - West Allis
 - Madison (CARES)



Our City, Our Team

- About Greenfield, WI
- About our Mobile Integrated Health Team
 - Assistant Chief of CRR
 - Case Manager
 - 6 Community EMS Paramedics (9 in 2024)



Resources Needed

Local and County Agencies

- ADRC
- Health Department
- 211

Hospital ED Social Workers

Placement Agencies

- A Place for Mom
- Care Patrol

Homeless Outreach Agencies

- Street Angels
- Coordinated Entry

Behavioral Health Agencies

- Rogers
- Aurora Psychiatric
- Granite Hills

Substance Use Disorder Treatment Agencies

- Community Medical Services
- Clean Slate

Home Care Agencies

- Therapy at Home
- Comfort Keepers
- Synergy



Harm Reduction in Greenfield

- Strong support from local leaders and city officials
- Breaking down silos or building new connections
- Reducing Stigma...including our own



Harm Reduction in Greenfield

- Falls Prevention
- Homeless Outreach
- SUDS Program
 - CAARE Program
 - Harm Reduction Vending Machines
 - Narcan EMS Leave Behind



Success Stories

- 78 y/o Female – Falls
- 64 y/o Male – Unhoused
- 24 y/o Female – Substance Use Disorder
- Why we carry Narcan.....
 - “Life is precious.”
 - “I want to save lives and give people second chances!!!”
 - “You never know where and when you might need to use it.”
 - “..every life is important, every life CAN change...WE DO RECOVER!”

Contact Us!



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Let's Connect!



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