

WHAT HAPPENS AFTER AN OVERDOSE?



Milwaukee Overdose Response Initiative

MORI ASSISTANT: LIEUTENANT ROBERT REHBERGER
MORI SUPERVISOR: CAPTAIN DAVID POLACHOWSKI
PEER SUPPORT SPECIALIST: AMY MOLINSKI

BRIEF HISTORY OF MORI PROGRAM

- **January-June 2019**
 - Funding approved by Milwaukee Common Council.
 - Program started in June 2019 with money allocated by Alderman Michael Murphy.
 - Worked with city health department and diverse partners within community to put it all together.
- **June 2019-November 2019**
 - Started with one car, half days, four days a week.
 - Utilized the Fire Department, along with Peer Support Specialists to follow up on Non Fatal overdoses.
- **December 2019-July 2021** IOPSSL Grant – NACCHO
 - Created post-fatal program - Social worker embedded at M.E.'s office.
 - NACCHO – National Association of County and City Health Officials.
- **July 2021 – Present**
 - We have now expanded to two cars, five days a week, full days.
 - BJA COSSUP Grant 10/2021-9/2024
 - IOPSSL Grant #2 11/2021-7/2023
 - COSSUP - Comprehensive Opioid, Stimulant, and Substance Use Program.



HOW WE OPERATE

Planning

- We review overdoses from the past 24 hours or over the weekend
- We receive Electronic Patient Care Report (EPCR) after EMS contact and determine if person is a potential MORI client
- We also receive referrals from various other entities within Milwaukee County

Operation

- MORI supervisor, off-duty MFD member, and peer support specialist conduct visits in a Community Paramedic vehicle
- Visit homes, hospitals or current treatment center
- Use caution when asking for individual and introducing team and reason for visit

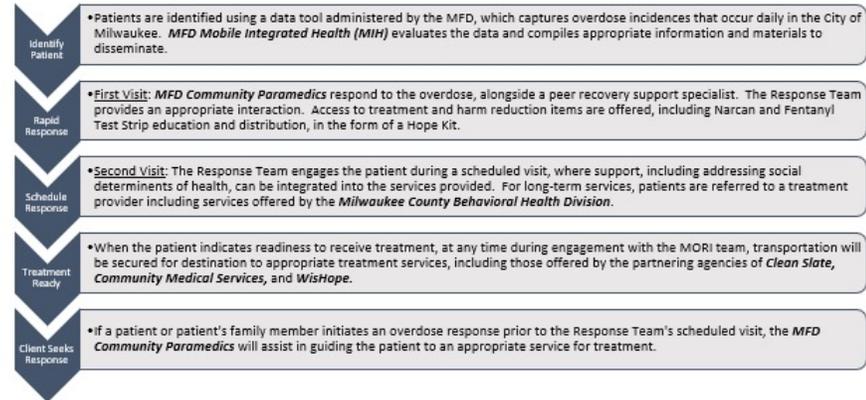
Milwaukee Overdose Response Initiative



The opioid epidemic in the United States continues to rise and the State of Wisconsin mirrors this human tragedy. The Milwaukee Overdose Response Initiative (MORI) is a community-wide approach aimed to address this ever-increasing overdose crisis. The goal is to focus on decreasing fatalities by utilizing diverse databases to uncover trends, streamline access to treatment and provide education. This goal has been initiated with an interdisciplinary team of professionals committed to affect those struggling with a substance use disorder. Both public and private entities have come together to jointly develop a strategy to comprehensively respond to overdoses.

Overdose Response Team

The Milwaukee Overdose Response Initiative (MORI) responds to those individuals and their families who have experienced an overdose. This effort involves Response Teams that consist of MFD Community Paramedics and peer recovery/support coaches. The teams provide overdose victims with guided access to appropriate treatment, counseling services, and harm reduction. Follow-up visits from the MORI team ensures victims and families are supported in their chosen treatment, including long-term recovery. **The primary goal of MORI is to decrease the number of repeated overdoses per victim through relationship building and guided access to available resources and treatment.**



The Numbers: June 2019 – December 2023

	Attempted Contacts	Successful Contacts	Sought Treatment
Client Totals	14,724	3,367	336

Harm Reduction/Hope Kits: March 2022 – December 2023

	Kits Distributed
Totals	4,576



Milwaukee Fire Department Mobile Integrated Healthcare Program 2024



HOW WE WORK AS A TEAM

- We recognize that the MFD uniform grants us access that we wouldn't otherwise have
- Peer support specialist uses personal experiences to make connection and build trust
- Follow the lead of the individual that we are meeting with. They will often give their attention to one member of the team and we allow that member to lead the conversation
- Through conversation, identify drug of choice, frequency of use and willingness to engage in services
 - “Meet the patient where they are at!”

CASE STUDY

Day One

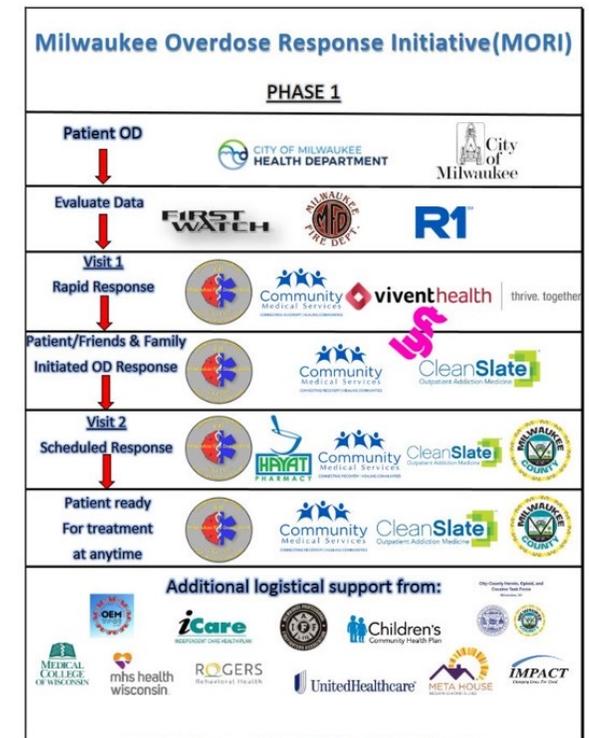
- 48 y/o male with 3 EMS overdose runs in previous week
- Patient attempts to decline services
- Team expresses concern with frequency and number of non-fatal overdoses
- Explains options for assistance
- Patient expresses interest in residential services
- Calls made to residential providers to identify bed availability/Identify need for detox
- Create plan for next day

Day Two (and ongoing)

- Patient taken to detox by wife
- Communication continues between team and patient and family
- Notified of progress while in detox from family
- Completed detox and waited for bed availability (maintained communication)
- Entered residential services for 90 days
- Completed residential and returned home
- Patient began working out, obtained employment, purchased a car
- Celebrated with team 1 year in recovery in July 2023

SOME OF OUR PARTNERS

- Community Medical Services
- CleanSlate
- Wishope
- Rogers Behavioral Health
- Aurora Behavioral Health (DEWEY)
- Community Collective (MORI, MHD, CMS, CleanSlate, Vivent Health, UMOS, Street Angels, Samad's house, Safe & Sound, WCS, Legal Action)
- Behind the Walls Program @Community Reintegration Center / Milwaukee County Jail
- Medical Examiners Office
- Plus many more



CASE STUDY

Day One

- 37Y/O Male, in custody of CRC
- 9 overdose reports since 2020
- Change of plans in treatment, morning of release
- Transport from CRC to treatment provider and back home
- Called later in the afternoon that he was not provided a prescription card at release

Day Two

- Transport to original treatment provider and back home
- At pickup he indicated a need for clothing / Street Angels called
- Reached out to case manager from CRC about prescription
- New prescription card and clothing dropped off in the afternoon

HOPE KITS

Narcan Hope Kit Distribution	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Totals
Distributed by MORI/CP	446	48	30	63	90	33	38	39	25	20	62	28	922
9-1-1 Narcan/Naloxone Administered (Unique Individuals)	158	119	118	141	158	130	172	172	149	106	116	120	1659
Replacement Kits Distributed to Field	160	72	21	176	119	83	61	173	199	293	113	148	1618
Total Hope Kits Distributed	606	120	51	239	209	116	99	212	224	313	175	176	2540



MFD MORI Narcan Hope Kit Distribution



OUTREACH

- Community Events/Narcan Training
 - Attend Community Events
 - Community Collective
 - Overdose Awareness Day
 - National Night Out
 - Provide requested training
 - Speak about program
 - Anti Stigma
- New Initiative 2-12-24
 - Buprenorphine Administration
- Client Sharing Agreements
 - Neighboring Fire Departments
- Work with CDC
 - Assisted 21 agencies when they had questions about program start up



CASE STUDY

His Story

- Released from incarceration early that morning
- Was incarcerated 7 months ago, for a warrant; police arrived on the scene of his wife's overdose death and he was taken into custody
- His agent planned for him to go to TLP upon release
- He showed up to see his agent on day of release and agent was on vacation with no plans communicated to the covering agent
- With no place to go he wandered around the city and came across a community event

The Action

- MORI was informed that a man was in need of assistance
- At 7pm calls were made to partners in the community
- One of our sober living partners had a bed available; agreed to skip formalities and accept him that night
- MORI transported him that night into sober living

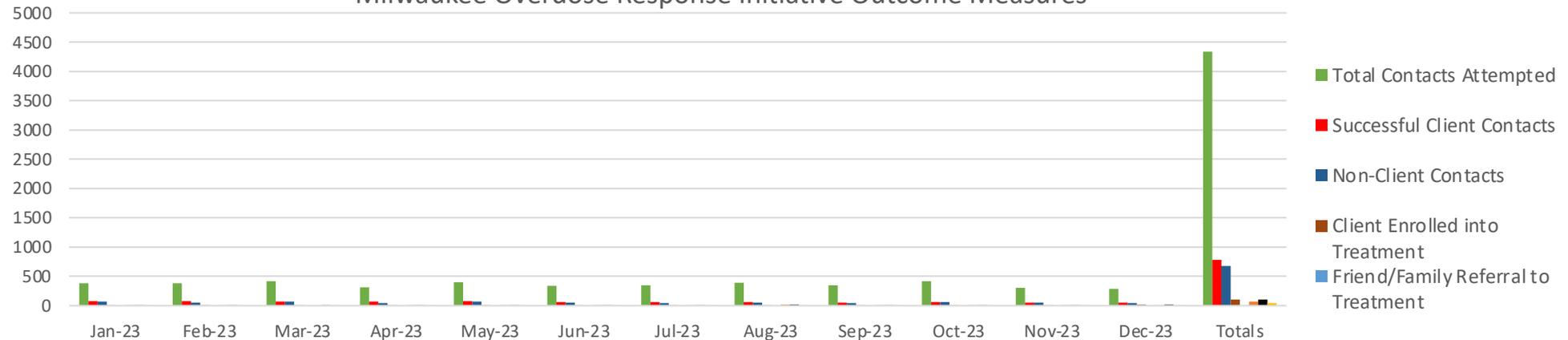
THE STORY DOES NOT END THERE....

- He obtained employment and kept in contact with team
- After a couple of weeks he was asked to leave for violating a rule
- He went to a shelter
- Communication continued throughout upcoming weeks
- He learned about a more intensive program through the shelter and was approved
- Currently in services and team visits with him monthly

MORI OUTCOME MEASURES 2023

MORI Outcome Measures	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Totals
9-1-1 Narcan/Naloxone Administered (Unique Individuals)	158	119	118	141	158	130	172	172	149	106	116	120	1659
Total Contacts Attempted	379	379	415	315	404	342	347	393	347	421	304	289	4335
Successful Client Contacts	78	74	68	71	79	61	61	64	53	65	50	56	780
Non-Client Contacts	69	56	72	47	67	54	45	52	47	65	54	47	675
Client Enrolled into Treatment	8	13	12	7	9	8	4	11	7	7	7	14	107
Friend/Family Referral to Treatment	0	0	0	0	0	0	0	0	0	0	0	0	0

Milwaukee Overdose Response Initiative Outcome Measures



MORI VIDEO



[Milwaukee Overdose Response Initiative \(youtube.com\)](https://www.youtube.com/watch?v=...)

QUESTIONS?



Contact Information

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Thank You!